



INFINITI.

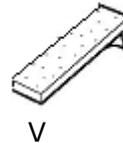
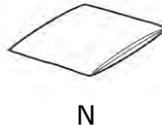
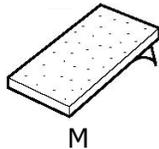
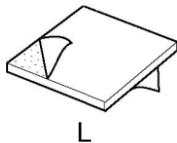
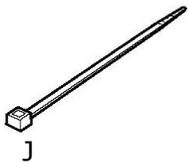
## GENUINE PARTS

### INSTALLATION INSTRUCTIONS

<b>1) DESCRIPTION:</b>	Invision SL Dual Player Headrest Video
<b>2) APPLICATION:</b>	Infiniti QX70 (~2014) (Except 2015MY+ Sport Version)
<b>3) PART NUMBER:</b>	Headrest DVD Main Kit (Graphite)- 999U8 E3000; Direct Ship- 999U8 E3200 Headrest DVD Main Kit (Wheat)- 999U8 E3001; Direct Ship- 999U8 E3300 Headrest DVD Main Kit (Java)- 999U8 E3002; Direct Ship- 999U8 E3400

#### 4) KIT CONTENTS:

Item	QTY	Description	Service Part Number
<b>A</b>	2	Headrest Assembly	999U8 EV010 01/2; 999U8 EV011 01/2; 999U8 EV012 01/2
	1	Nissan Installer PrePack I	
<b>B</b>	1	FM Antenna (Do Not Use)	
<b>C</b>	1	Nissan Power Harness I (see Appendix 1)	
<b>D</b>	1	Noise Filter Harness (see Appendix 1)	
<b>F</b>	1	Aux Input Harness (see Appendix 1)	999U8 VX048
<b>G</b>	1	Cable #3A (see Appendix 1)	
<b>H</b>	1	Cable #3B (see Appendix 1)	
<b>I</b>		Control Box-Aux-In Version(see Appendix 1)	999U8 VV041
	1	Nissan Standard Hardware Bag (Installation Kit)	999U8 VV043
<b>JKL MNO</b>		(20 x 11" Wire Ties; 1 x Small Double Sided Tape; 1 x Large Double Sided Tape; 1 x Foam Tape (4" x 8"); 1 x Alcohol Pad; 4 x Cable Clamps)	
	1	Nissan Customer PrePack A	
<b>P</b>	1	Remote Control	999U8 VV044
<b>Q</b>	3	AAA Battery Sets (For Remote, Headphones)	
<b>R</b>	1	Infiniti Owner's Manual	
<b>S</b>	2	Headphones (Batteries Included)	999U8 VV042
<b>T</b>	1	Infiniti Quick Reference Guide	
	1	Nissan PrePack D	
<b>U</b>	1	Installation Instructions	
<b>V</b>	1	Thin Foam Tape (1.5" x 8")	
<b>W</b>	2	Seat Back Foam Tape (2" x 6")	



#### 5) TOOLS REQUIRED:

- NRT (Nylon Removal Tool)
- Flathead Screwdriver (#1)
- Phillips Screwdriver (#2)
- Diagonal Wire Cutters
- Clip Removal Tool

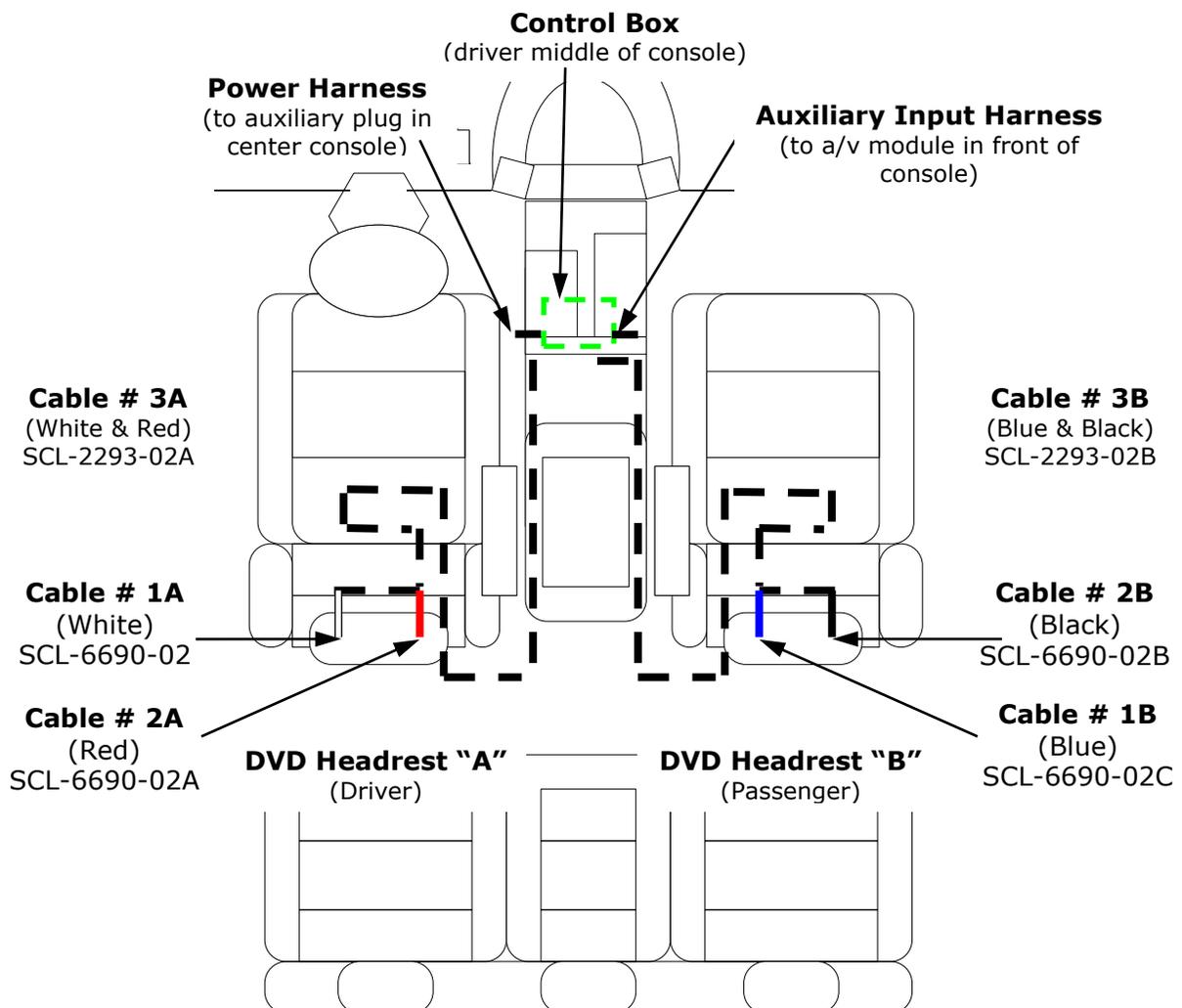
Please call Invision tech-line help at 866-869-7888 for any installation, repair or warranty assistance.

**6) PRE-INSTALLATION CAUTIONS / NOTES:**  
**Dealer Installation Recommended.**

**⚠ CAUTION**

- Ensure that installed harnesses are free from all moving parts.
- Once installation is complete work seat functions (lumbar, up, down, and front to back), making sure there is proper wire slack.
- Follow post installation check to ensure successful installation.
- This is a universal installation kit so all parts may not be used.
- In the case of ambient temperatures below 20°C (70°F), it is required to warm the tape and mounting surface with a heater to a minimum 20°C (70°F).
- Do not touch or contaminate the cleaned vehicle area or installation components to prevent the adhesion strength from being reduced.

**7) INSTALLATION OUTLINE:**



## 8) INSTALLATION PROCEDURE:

- 1) Apply parking brake.
- 2) Record customers radio presets

Preset	1	2	3	4	5	6	7
A							
B							
C							

- 3) Make sure the shift lever is engaged in the "P" position.
- 4) Turn the ignition switch OFF.
- 5) Open engine hood.
- 6) Disconnect the battery negative terminal to prevent short circuits during installation.
- 7) Use seat and floor covers to avoid damage to surfaces.

### CAUTION

- Use caution when removing interior components to avoid damage, scratches, or breaking of mounting clips. Refer to the vehicle specific service manual for more information.
- Apply masking tape to all vehicle surfaces that will be pried against to prevent marring of panels.

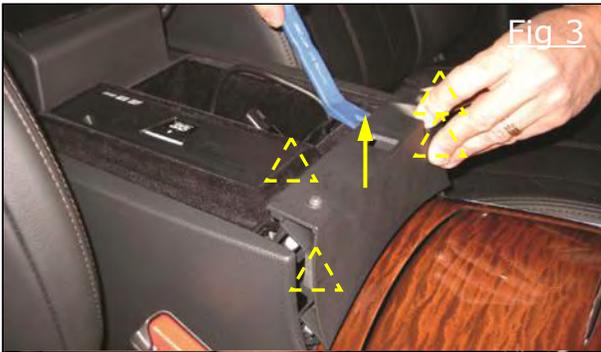


- 8) Push down selector lever knob collar to expose release clip. Spread clip legs apart and pull toward rear of vehicle. Figure 1



- 9) Pull up on selector lever knob to remove. Figure 2

## 8) INSTALLATION PROCEDURE:



10) Open center console lid. Use a NRT (Nylon Removal Tool) to pry rear edge of console upper finisher. Figure 3

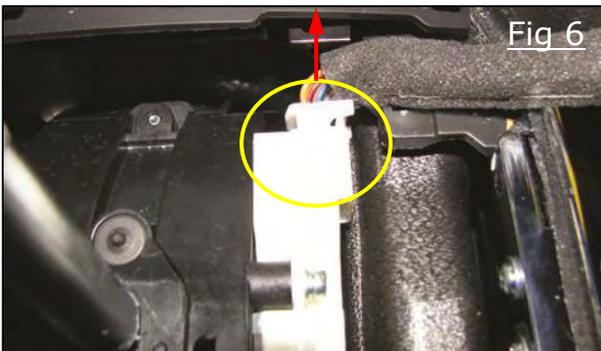
 = Pawl (4)



11) Open cup holder lid. From inside the cup holder cavity, pull up by hand to release rear clips of console finisher assembly. Continue forward to release remaining clips then clear shift lever from boot. Figure 4 & 5

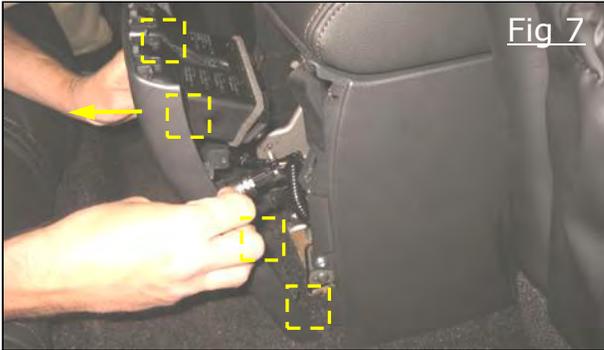


 = Clip (6)



12) Disconnect electrical connector to the front and right of gear shift. Figure 6

## 8) INSTALLATION PROCEDURE:

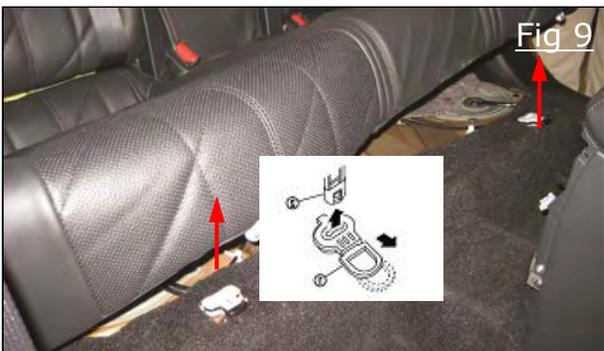


13) Move to the rear seat of the vehicle. Pull console rear finisher toward rear of vehicle to remove. Figure 7

 = Metal Clip (4)



14) Disconnect electrical connectors from rear panel. Figure 8



15) Remove rear seat by pulling (2) release handles toward front of vehicle then lift up on seat. Figure 9



16) Pull up on the driver's side rear kicking plate to remove. Figure 10

 = Clip (4)

## 8) INSTALLATION PROCEDURE:



17) Remove driver's side headrest by depressing release button on left hand post coupler and pulling headrest up. Figure 11



18) By hand pull the bottom side of the driver's seat back board releasing (4) clips. Slide panel down to clear catch tabs and remove. With seat back in hand, attach (1) 2"x6" piece of seat back foam tape as shown. (prior to re-installation) Figure 12

 = Clip (4)

 = Pawl (2)



19) If clips remain in seat frame use clip removal tool to spread the arms of the clip apart to release from seat frame. If clip breaks order Nissan part number 87648 3V60A Figure 13



20) Reach under seat to release (2) plastic catches of the seat flap. Figure 14

## 8) INSTALLATION PROCEDURE:

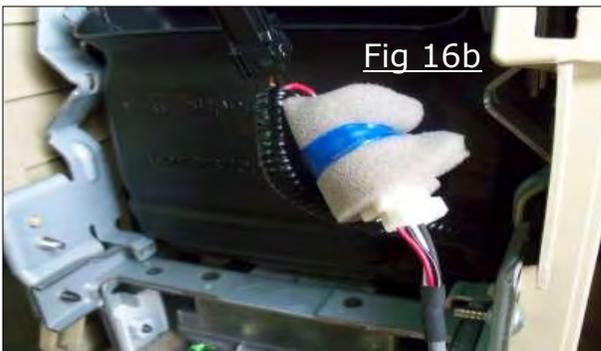


21) To allow for wire routing, release both clips holding the bottom left corner of the seat bolster. Figure 15

22) Repeat steps 16-21 for passenger side of vehicle.



23) Locate factory connector for Aux In harness. Figure 16a



24) Connect audio cable to factory connector. Figure 16b



25) Route audio cable along with factory harness forward to center console finisher. Then wrap excess cable with cable tie, foam is not required. Figure 16c

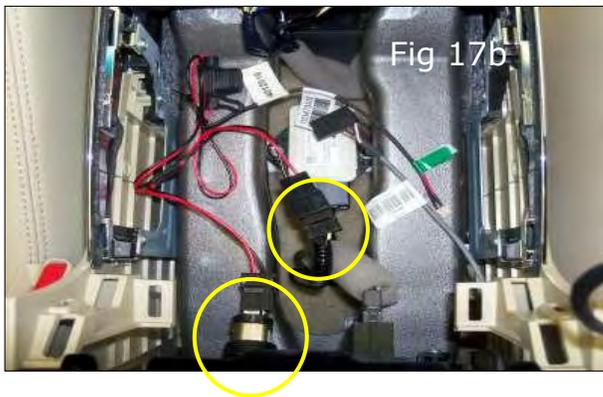
## 8) INSTALLATION PROCEDURE:



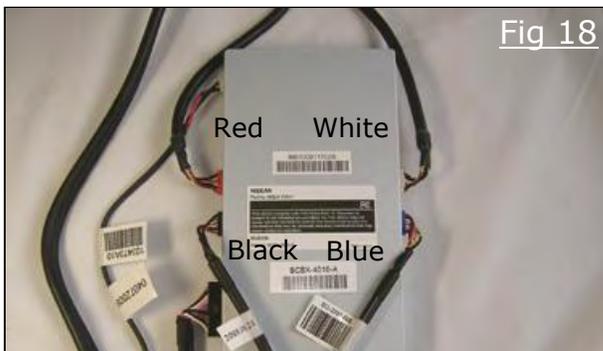
26) Wrap excess audio cable bundle to factory harness, foam is not required. Figure 16d



27) Locate and disconnect the power socket connector. Figure 17a

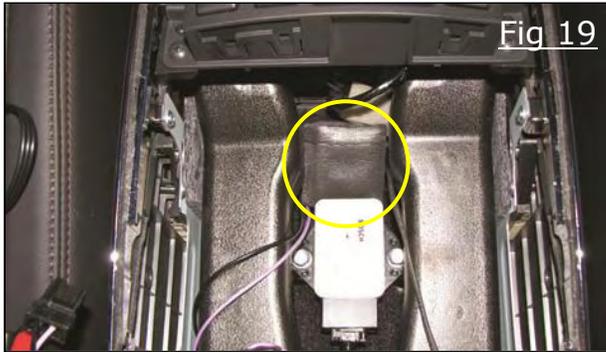


28) Plug "power socket connector into power "T" harness then plug power harness into power connector. Figure 17 b



29) Make all six connections to the control box using color coded connections including #3 cables (red, white, blue, and black) auxiliary and power harnesses. Once all connections are made verify #3 cable connections using the figure with power connector showing at top left hand corner. Figure 18

## 8) INSTALLATION PROCEDURE:



30) Use alcohol pad to clean the top and bottom surfaces of the control box and noise filter. Also clean the top surfaces of the HVAC vents in the console area

31) Wrap noise filter in small piece of foam tape and wedge between HVAC vent and floor. Figure 19



32) Place (1) 4"x8" piece of foam tape on top side of control box and double sided tape on bottom of control box. Figure 20



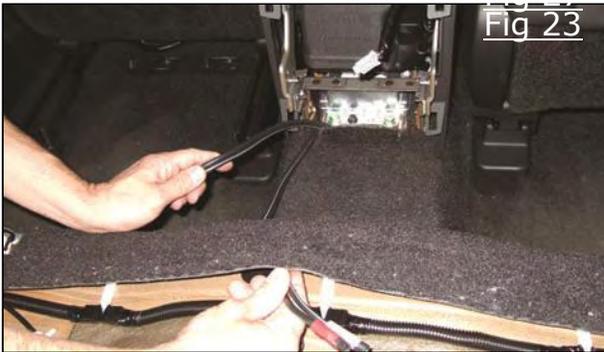
33) With all cables protruding rear of vehicle secure control box to the HVAC ducts in center console using double sided tape. Figure 21



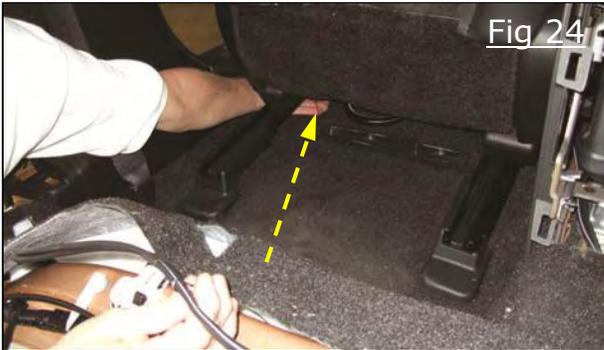
34) Feed cables # 3A down the driver's interior of the center console and exiting at rear of console. Figure 22

35) Pull all cable slack through to rear of console.

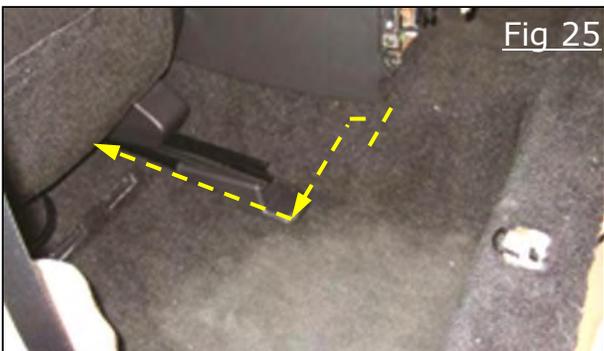
## 8) INSTALLATION PROCEDURE:



36) By hand feed cables under carpet and into rear seat cavity. Figure 23



37) Feed cables under carpet toward driver's side seat and exit at factory wiring opening in carpet. Figure 24



38) Tuck cables by hand under carpet following the dotted lines to keep them out of traffic areas. Figure 25



39) Insert cables # 1A and # 2A (white/ red) into the appropriate post holes of the driver's seat. Figure 26

## 8) INSTALLATION PROCEDURE:



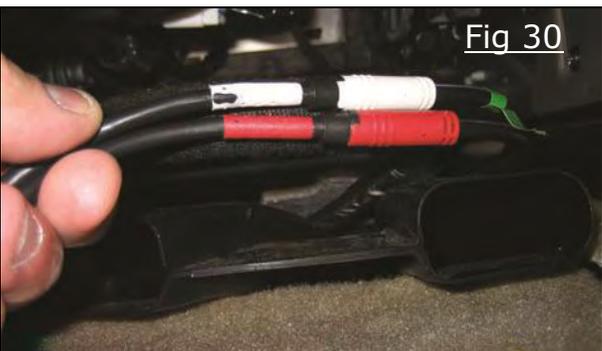
40) Continue to feed cables into seat until DVD headrest is in its highest locking position. Figure 27



41) Route cables to the outboard side of seat near the factory wiring. Figure 28



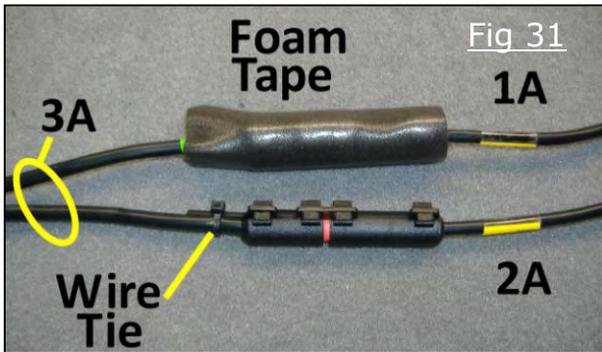
42) Continue to route cables through the carpet loop of seat following the factory wiring. Pull all slack through. Figure 29



43) Connect cable # 1A and # 2A to # 3A. Figure 30

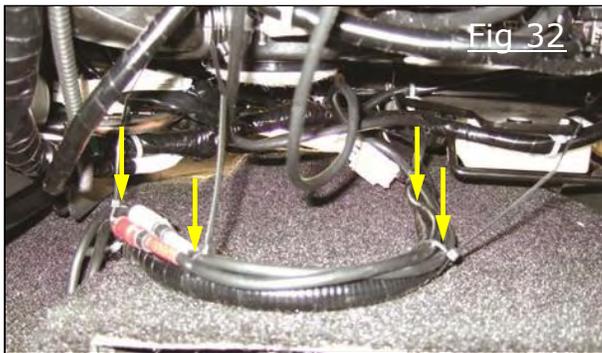
44) Snap security clamp around each connection point between cables #1A and #2A to cable #3A, add wire tie to strain relief, and apply foam tape. Figure 31

## 8) INSTALLATION PROCEDURE:



41) Use (4) 11" wire ties to secure cables to the factory wiring harness. Use diagonal cutters to remove excess wire tie length. Figure 32

42) Verify cables are free of any moving parts in the backside of seat. Secure cables using (1) 6" wire tie to the factory harness. Figure 33



43) Repeat steps 35-42 for cables # 1B, # 2B, and # 3B for passenger side.

44) Test all seat travel on both seats for proper clearance up/down, and front to back. Cables should not catch under seat.

45) Re-connect the battery and torque to 5.39 N-m (48 in-lb).

46) Enable VTR-Jack Aux-In (page 13).



## 9) ENABLING VTR-JACK AUX-IN Entering Failure Diagnostic Screen

### a) Navigation system

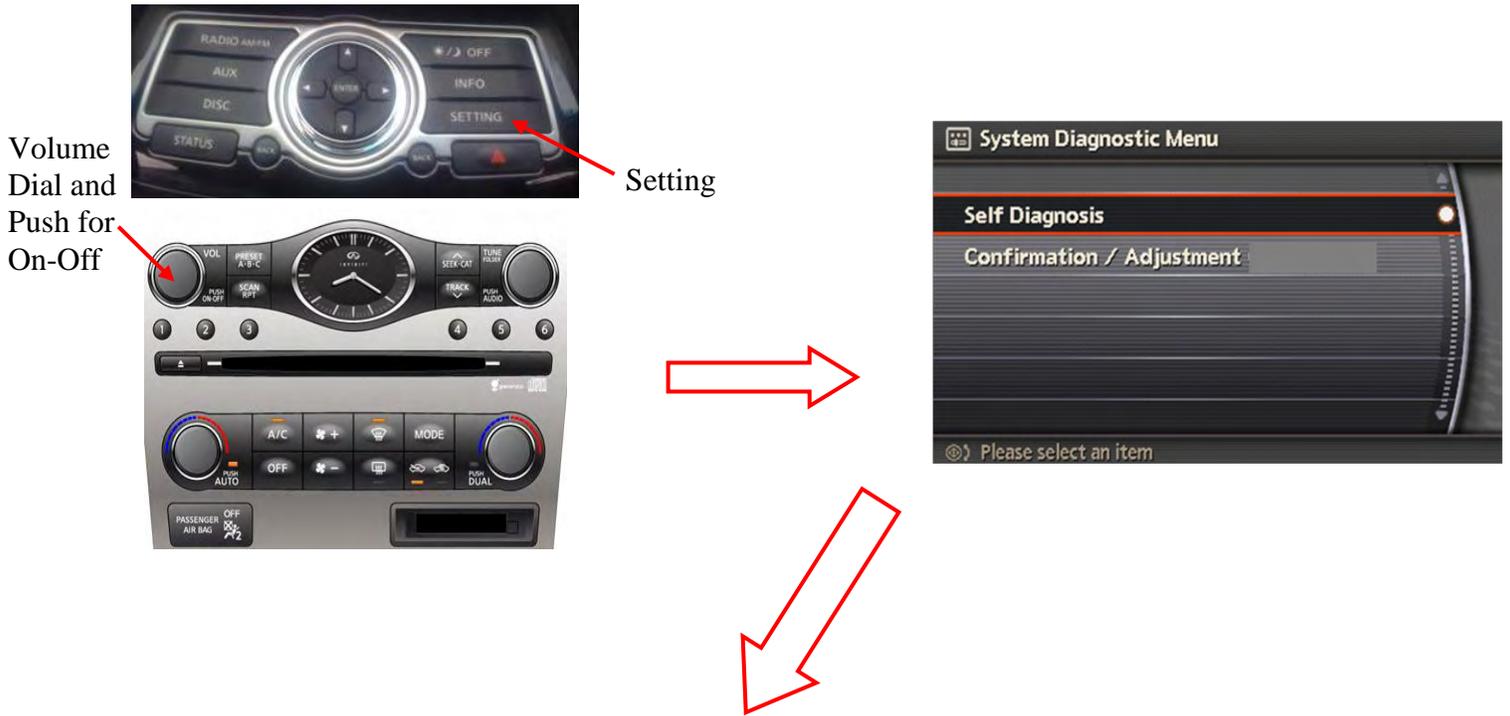
1) Turn off audio system, then turn the Volume Dial 40-clicks while holding down the setting button.



Next popup choose YES  
Next reconfirmation choose YES

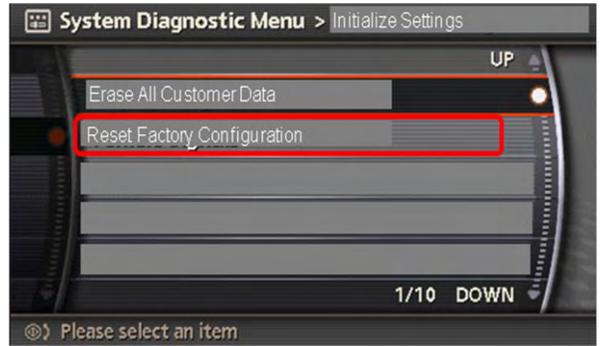
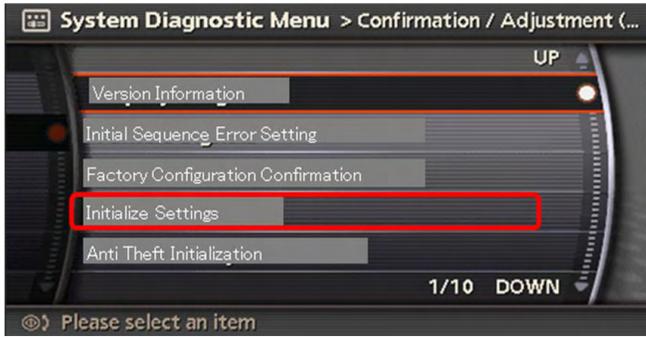
## b) Non-Navigation System

1) Turn off audio system, then turn the Volume Dial 40-clicks while holding down the setting button.



2) Turn Volume Dial 40-clicks while holding down the setting button.





Next popup choose YES

# 10) CONSULT-III+ FLOW

## Step 1

CONSULT-III plus Ver.23.41 VIN:- Vehicle :- Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.2V VI MI

**Connection Status**

	Serial No.	Status
VI	2301197	Normal Mode/Wireless connection
MI	-	No connection

Select VI/MI

**Application Setting**

Sub mode Language Setting VDR

**Diagnosis Menu**

- Diagnosis (One System)
- Diagnosis (All Systems)
- Re/programming, Configuration** (Selected)
- Immobilizer
- Maintenance

Select

## Step 2

CONSULT-III plus Ver.24.12 VIN:- Vehicle :- Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 11.8V VI MI

Re/programming, Configuration **Precaution** Vehicle Selection

**Precaution**

Operating suggestions for reprogramming, programming and CJU configuration:  
Please review the all of precautions, and click the "Confirm" check box after confirming the its points. And touch "Next".

**Precautions**

**Caution:**

1. Follow the operation guide displayed on screen.
2. "Back" and "Home" button may not be used on this flow.

-For reprogramming and programming

1. Install the latest version of the CONSULT-III plus software, reprogramming/programming data to this CONSULT-III plus PC.
2. Preparation and read the service manual or reprogramming procedure sheet.

-For ECU Configuration

1. Need to write the configuration data to new ECU, after replace it.
2. If writing the wrong configuration data, ECU can not work. Please write the right data.

-For ECU Configuration using manual mode

1. Confirm the vehicle's spec and its configuration spec, following the service manual. If writing the wrong configuration data, ECU can not work. Please write the right data.
2. Operate the saving completely. Do not abort without saving data.

Confirmed instructions 1/1

Next

Check

Select

### Step 3

CONSULT-III plus Ver.23.41 VIN:JN8CS1MU6DM141362 Vehicle :- Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.1V VI MI

Re/programming, Configuration Vehicle Selection Vehicle Confirmation

Automatic Selection(VIN) Manual Selection(Vehicle Name)

Vehicle Name :

*INFINITI EX35 Camp:P6202	INFINITI G37 Coupe	INFINITI Q45
INFINITI EX35	INFINITI G37 Sedan	INFINITI QX4
INFINITI FX35/FX45	INFINITI I30	INFINITI QX56
<b>INFINITI FX35/FX50</b>	INFINITI I35	
INFINITI G20	INFINITI JX35	
INFINITI G25/G37 Sedan	INFINITI M35/M45	
INFINITI G35 Coupe	INFINITI M35h	
INFINITI G35 Sedan	INFINITI M37/M56	
INFINITI G37 Convertible	INFINITI M45	

Model Year :

- 2013
- 2012
- 2011
- 2010
- 2009

Sales Channel

NISSAN

INFINITI

CLEAR

Select

111 111

Select

### Step 4

CONSULT-III plus Ver.23.41 VIN:JN8CS1MU6DM141362 Vehicle :- Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.1V VI MI

Re/programming, Configuration Vehicle Selection Vehicle Confirmation

Please confirm selected information and touch "Confirm". In case you want to select another vehicle, touch "Change".

VIN or Chassis #	JN8CS1MU6DM141362
Vehicle Name :	INFINITI FX35/FX50
Model Year	2013

111



Change

Confirm

Select

### Step 5

CONSULT-III plus Ver.23.41      VIN:JN8CS1MU6DM141362      Vehicle : INFINITI FX35/FX50 S51 2013      Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.2V VI MI

Re/programming, Configuration      Vehicle Confirmation      **Input VIN**      System Selection      4/6

**Input VIN**

Enter the VIN number, and touch "Confirm".  
According to this operation, in case of specified operation that requires to save ECU information into CONSULT, VIN number you input is saved as file name. Therefore, confirm VIN number correctly.



VIN (17 or 18 digits) **JN8CS1MU6DM141362**

**Confirm**      **Select**

### Step 6

CONSULT-III plus Ver.23.41      VIN:JN8CS1MU6DM141362      Vehicle : INFINITI FX35/FX50 S51 2013      Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.1V VI MI

Re/programming, Configuration      Input VIN      **System Selection**      Operation Selection      5/6

**System Selection**

Touch "system".  
In case ECU you want to operate is not listed below, the vehicle or model year might be selected wrong.

ENGINE	BCM	AVM
MULTI AV	SONAR	TRANSMISSION
ABS	CAN GATEWAY	
IPDM E/R	AIR BAG	
METER/M&A	ICC/ADAS	

**Select**

1/1

### Step 7

CONSULT-III plus Ver.23.41 VIN:JN8CS1MW9DM172770 Vehicle : INFINITI FX35/FX50 S51 2013 Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.2V VI MI

Re/programming, Configuration System Selection **Operation Selection** 6/6

**Operation Selection**

Touch "Operation".  
In case over write current ECU, touch "Reprogramming".  
In case replacement of ECU, select an operation in REPLACE ECU category.

**REPROGRAMMING**

Reprogramming In case you want to reprogramming ECU, touch "Reprogramming".

**Replacement OF ECU**

Programming (Blank ECU) Programming In case you want to replace ECU, you should operate followings.  
Before replace ECU, ECU data is saved to CONSULT.  
After replace ECU, CONSULT writes ECU data and programming data.

**VEHICLE CONFIGURATION**

Read / Write Configuration **Manual Configuration** In case you has already replaced ECU, touch "Manual Configuration".

**Select**

### Step 8

CONSULT-III plus Ver.23.41 VIN:JN8CS1MW9DM172770 Vehicle : INFINITI FX35/FX50 S51 2013 Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.2V VI MI

Re/programming, Configuration Operation Selection **Manual Configuration** Write Configuration 7/9

**Manual Configuration**

Identify the correct model and configuration mode with Configuration list described on Service Manual. Confirm and/or change setting value for each item, touch "Next".  
Make sure to touch "Next" even if the indicated configuration of brand new BCM is same as the desirable configuration. If not, configuration which is set automatically by selecting vehicle model can not be memorized.

Items	Setting Value
AUXILIARY INPUT JACKS	<b>WITH</b>

**Select 'with'**

Cancel

**Next**

**Select**

1/1

### Step 9

CONSULT-III plus Ver.24.12      VIN:JN8BS1MW7DM100204      Vehicle : INFINITI FX35/FX50 S61 2013      Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 11.2V VI MI

Re/programming, Configuration Manual Configuration **Write Configuration** Print Result / Operation Complete 8/9

**Write Configuration**

Following setting value for each item are saved to vehicle ECU.  
Confirm setting value for each items, if OK, touch "OK" to save them to vehicle ECU.

Items	Setting Value
AUXILIARY INPUT JACKS	WITH

1/1

Cancel

**OK**

Select

### Step 10

CONSULT-III plus Ver.23.41      VIN:JN8CS1MW9DM172770      Vehicle : INFINITI FX35/FX60 S61 2013      Country : U.S.A.

Back Home Print Screen Screen Capture Measurement Mode Recorded Data Help 12.2V VI MI

Re/programming, Configuration Operation Selection **Manual Configuration** Write Configuration 7/9

**Manual Configuration**

Identify the correct model and configuration mode with Configuration list described on Service Manual.  
Confirm and/or change setting value for each item, touch "Next".  
Make sure to touch "Next" even if the indicated configuration of brand new BCM is same as the desirable configuration. If not, configuration which is set automatically by selecting vehicle model can not be memorized.

Items	Setting Value
AUXILIARY INPUT JACKS	WITH

1/1

Cancel

**Next**

Select

### Step 11 – end and exit Consult 3+

## 11) OPERATION CHECK:

### Proper Operation:

- If disc 1 is inserted into monitor "A" and disc 2 is inserted into monitor "B" then the monitor will play its respective disc. If the source button is pushed on either monitor until the opposing monitor is shown text on the screen, then that source will be played on the selected monitor.
- Using a known good video game station, connect the red, white, and yellow RCA's to the front of the desired monitor. Source appropriate monitor until video game is displayed (If plugged into monitor "A" source until "Monitor A" is shown in text on screen, if plugged into monitor "B" source until "Monitor B" is shown.).
- Push the auxiliary option on the vehicles radio. The audio from Monitor "A" will play through the vehicles stereo.



### **CAUTION**

- Use caution when reinstalling interior components to avoid damage, scratches, or breaking of mounting clips. Refer to the vehicle specific service manual for more information.

## 12) FINAL INSPECTION:

- (1) Inspect the vehicle interior and exterior for damage.
- (2) Check all previously disconnected connectors, accessories, and factory equipment to ensure they are all connected and operational.
- (3) Make sure Owner's Manual, headphones, and remotes are in pre-pack and place in designated vehicle location.
- (4) Erase all DTC per Consult III (Step 16, pgs. 24-28) or Consult III+ (Step 17, pgs. 29-34) instructions.
- (5) Clean interior of vehicle.

## 13) SYSTEM VERIFICATION AND TROUBLESHOOTING:

Please call Invision tech-line help at 866-869-7888 for any installation, repair or warranty assistance.

### Cable Routing and Verifications

- Prior to performing any test to verify voltage or signal flow it is recommended that all cables routed during the installation process are re-observed for proper routing.
- Verify that cables are not tightly stressed.
- Move seat fully forward and fully rearward as well as up and down while observing that cables do not stretch or bind.
- Check for ample clearance near any moving components in vehicle such as seat tracks, seat motorization, hinge points and parking brake lever etc.
- Look at condition of cables. Verify that the following does not exist; pinched, cut, chaffed, crushed, melted, shorted or stretched apart.
- Check condition of terminal points. Verify that all points of termination are of good condition. Look for pins that are bent over, pulled out, crushed or missing.

### **Schematic Reference: Video System Schematics**

- Many conditions that affect video system operation may be corrected without removing the DVD Headrest Assembly or the DVD Control Box Assembly. Make sure to understand all features of system operation before beginning the diagnosis of the system. Verify the condition and follow the diagnostic procedures in order to isolate and correct the condition.
- Be sure the vehicle battery is fully charged before beginning video entertainment system diagnosis

### **Video or Audio Distortion**

- The manufacturing process for producing DVD's does not have the same quality control processes in place that compact disk manufacturing does. If there are video or audio quality problems with an individual DVD, try playing that disk in another DVD player. If the quality is poor for both players, return the disk to the place of purchase and request an exchange. If the quality problem is only seen in one of the players, examine the disk for scratches, dirt, or smudges and attempt to clean the disk with one of the disk cleaning systems that are commercially available.

### **Effect/ Cause Troubleshooting:**

Affect: Black screen, lights are not illuminated on monitor.

- Cause: Cables are reversed at the control box (red is reversed with white or black is reversed with blue)
- Cause: Cables are reversed at 1, 2 to 3 connection (red is reversed with white or black is reversed with blue)

Affect: When disc 1 is inserted into monitor "A" and disc 2 is inserted into monitor "B" disc 2 plays on "A" and disc 1 plays on "B" (without sourcing).

- Cause: Cables #2A (red) and #2B (black) are reversed at control box.
- Cause: Cables #1A (white) and #2A (red) are swapped with cables #1B (blue) and #2B (black) at the control box (white with blue and black with red).

Affect: When disc 1 is inserted into monitor "A" and disc "2" is inserted into monitor "B" disc 1 plays on "A" and disc 2 plays on "B" until the source button is hit on "A" then both discs stop playing.

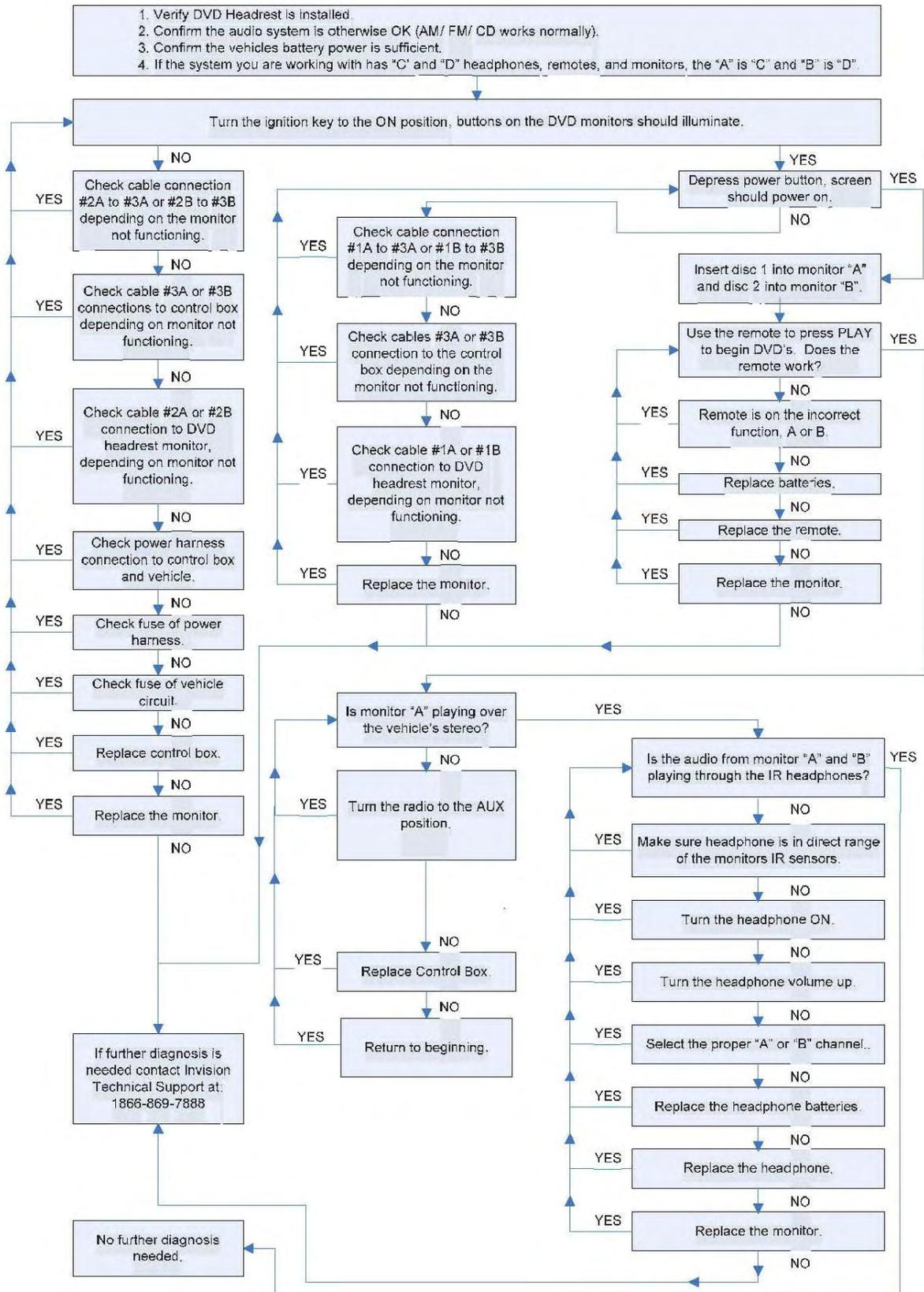
- Cause: Cables #1A (white) and #2A (blue) are reversed at the control box.

**Headrest DVD is a Permanent Installation.**

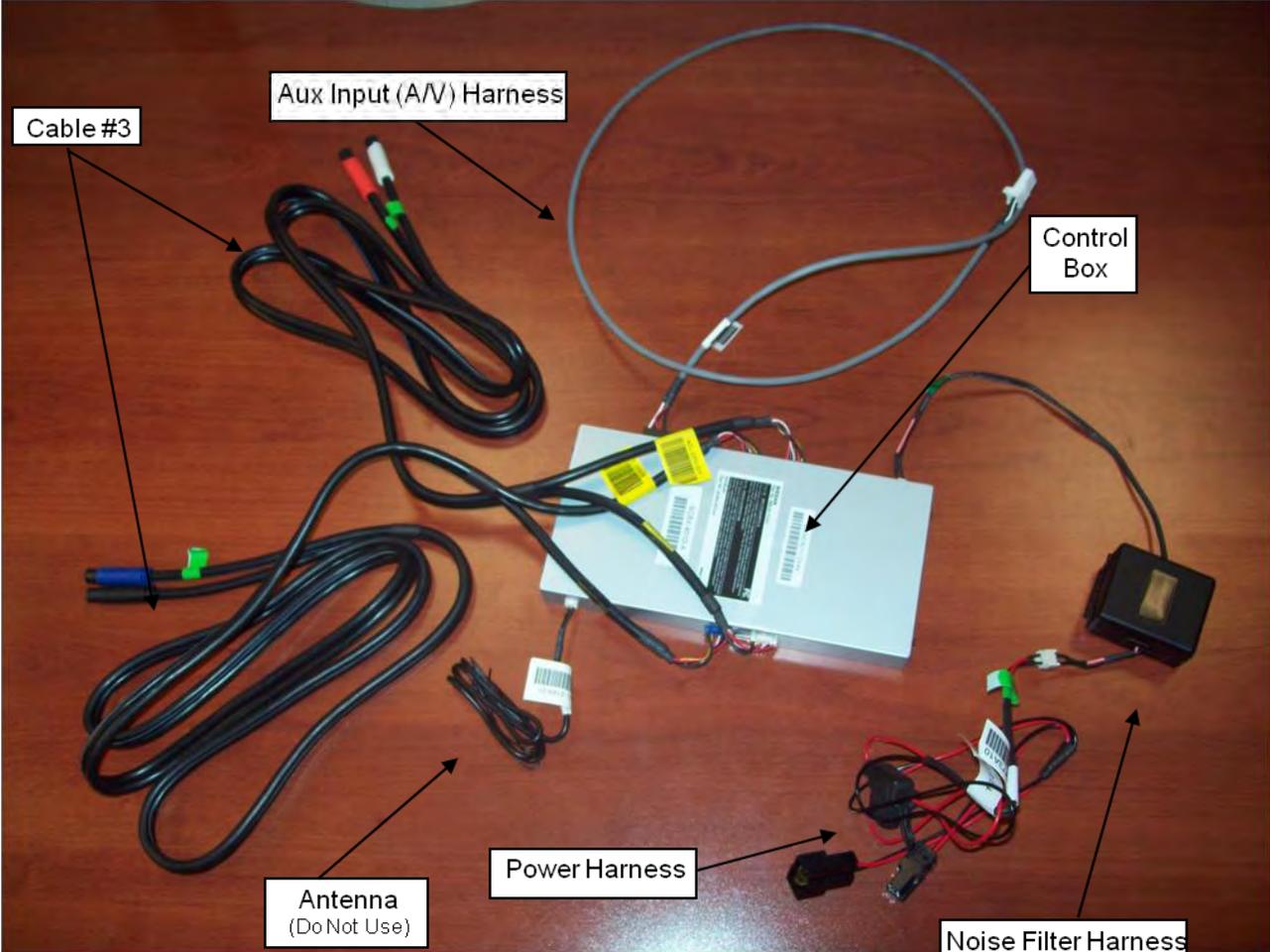
It is recommended that the Headrest DVD System not be removed Once Installed.

**Original Headrests should be disposed of unless otherwise instructed by the Customer.**

## SYSTEM VERIFICATION AND TROUBLESHOOTING:



# Appendix 1



## 16) DTC Erase Procedure with Consult III Tool with QX70 Headrest DVD Installation

**Note:** all screen shots shown in this document is for reference only. Actual Consult III screen and its result may be different.

**Step 1: Go to Final Check Screen**

1

0 Should be Automatically Selected

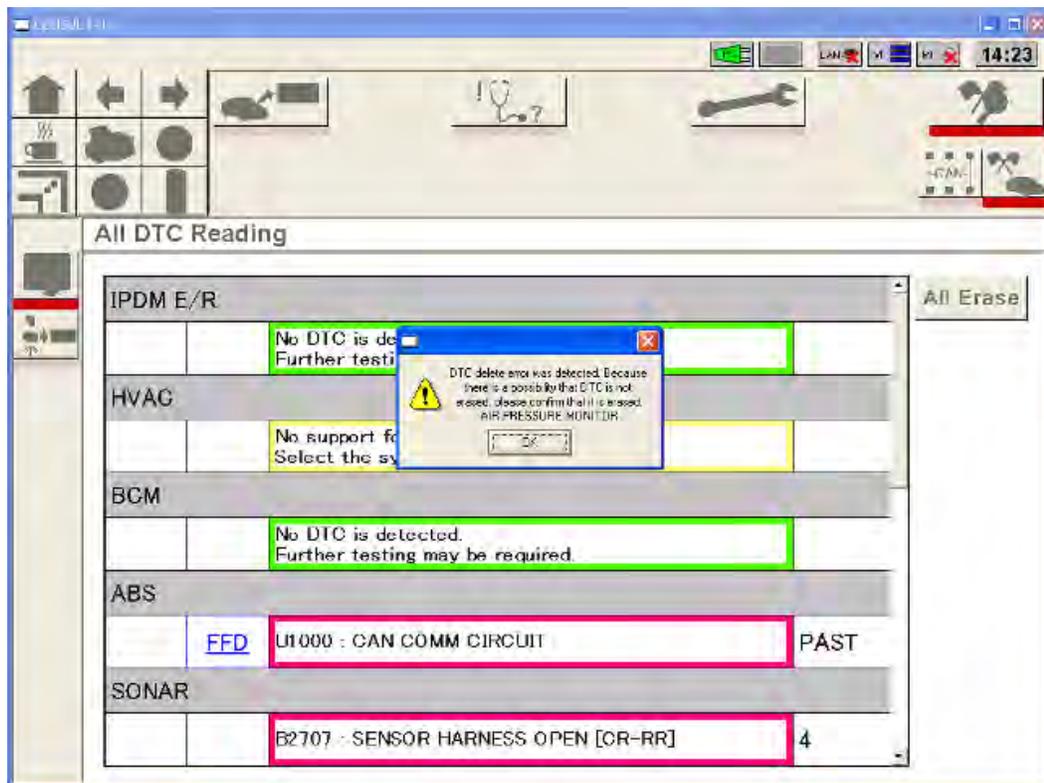
System	DTC Code	Description	Status
IPDM E/R		No DTC is detected. Further testing may be required	
HVAC		No support for All DTC reading. Select the system for diagnosis.	
BCM		No DTC is detected. Further testing may be required	
ABS	FFD	U1000 : CAN COMM CIRCUIT	PAST
SONAR	B2707	SENSOR HARNESS OPEN [CR-RR]	4

**Step 2: All Erase DTC**

2

System	DTC Code	Description	Status
IPDM E/R		No DTC is detected. Further testing may be required	
HVAC		No support for All DTC reading. Select the system for diagnosis.	
BCM		No DTC is detected. Further testing may be required	
ABS	FFD	U1000 : CAN COMM CIRCUIT	PAST
SONAR	B2707	SENSOR HARNESS OPEN [CR-RR]	4

### Step 3: Confirm Exception and Error Case after All Erase DTC

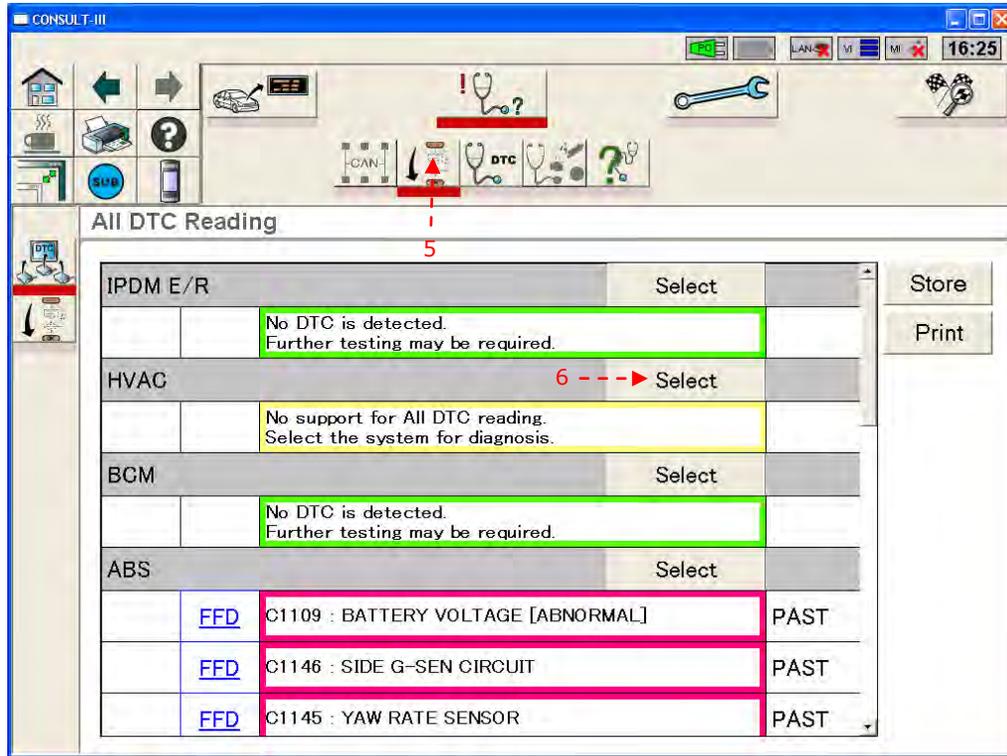


**Note:** After All Erase DTC step, there may be Exception and Error Case. Affected module will be high-lighted in yellow box, and error message may appear.

### Step 4: Read Error DTC

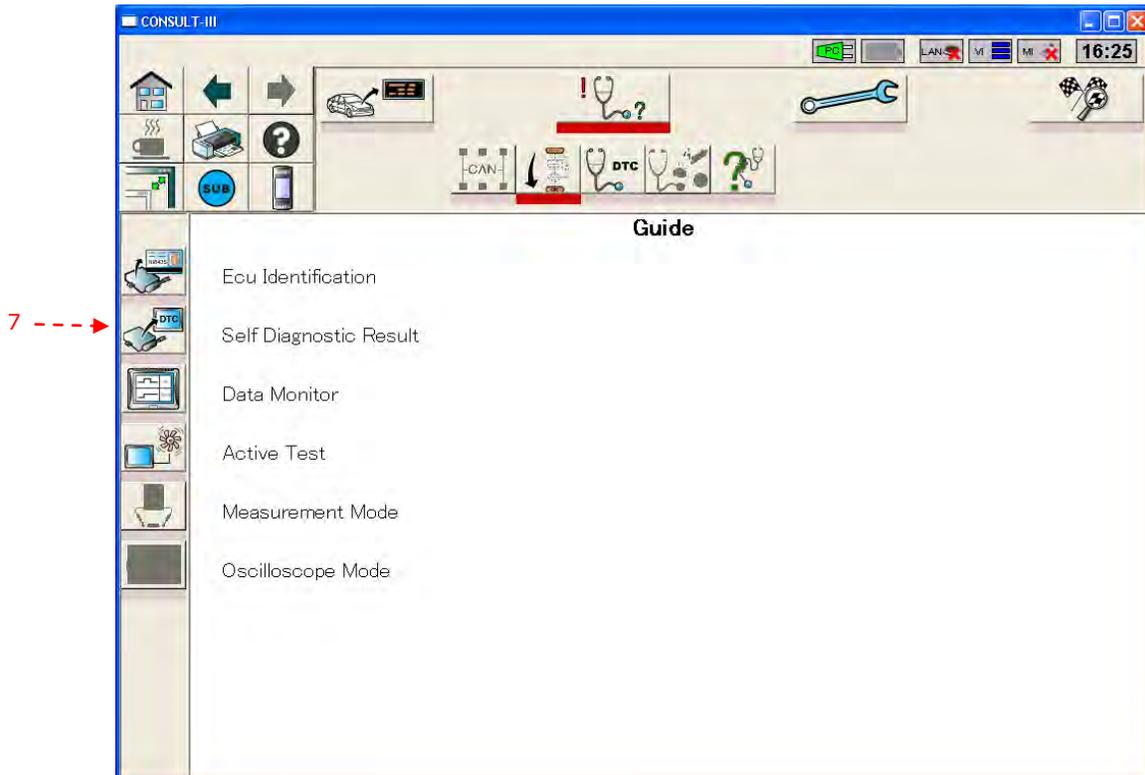
- 3. If no Yellow Box error or Erase DTC error, stop and exit Consult 3.**
- 4. If either Yellow Box error or Erase DTC error, must manually erase each module DTC following procedure on remaining pages.**

### Step 5: Navigate to All DTC Reading Screen

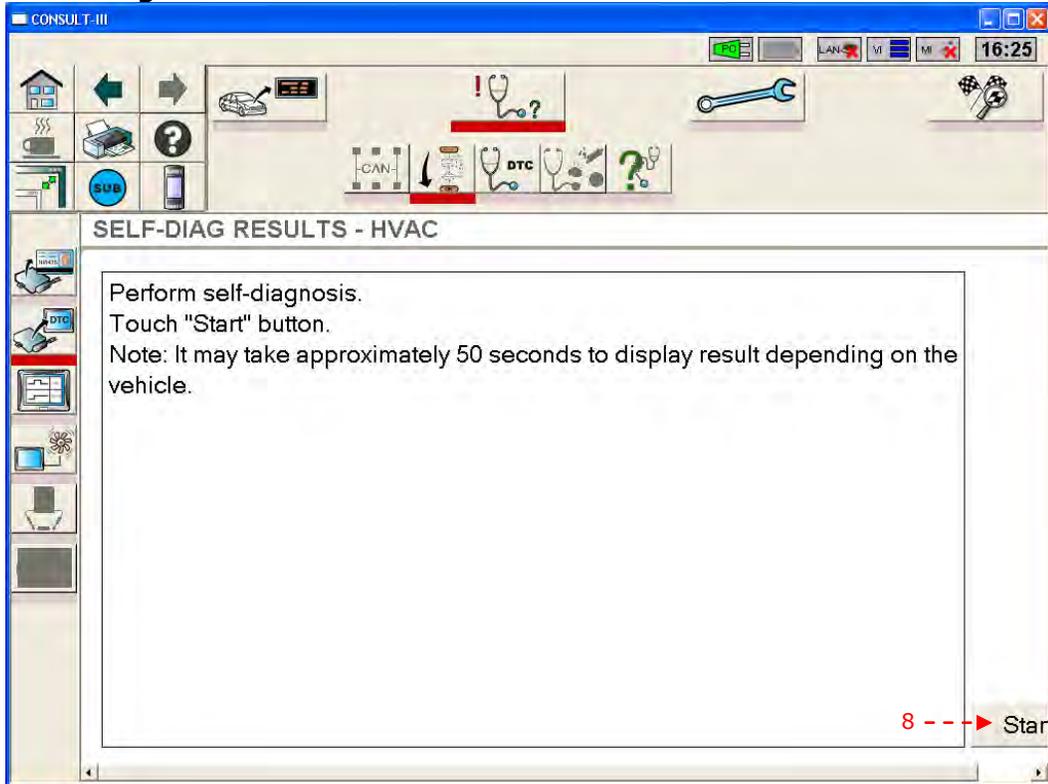


**Note:** For each Yellow Box error or Erase DTC error, must manually erase each module DTC by entering the module Self Diagnostic Result mode then erase the DTC.

### Step 6: Enter Self Diagnostic Result

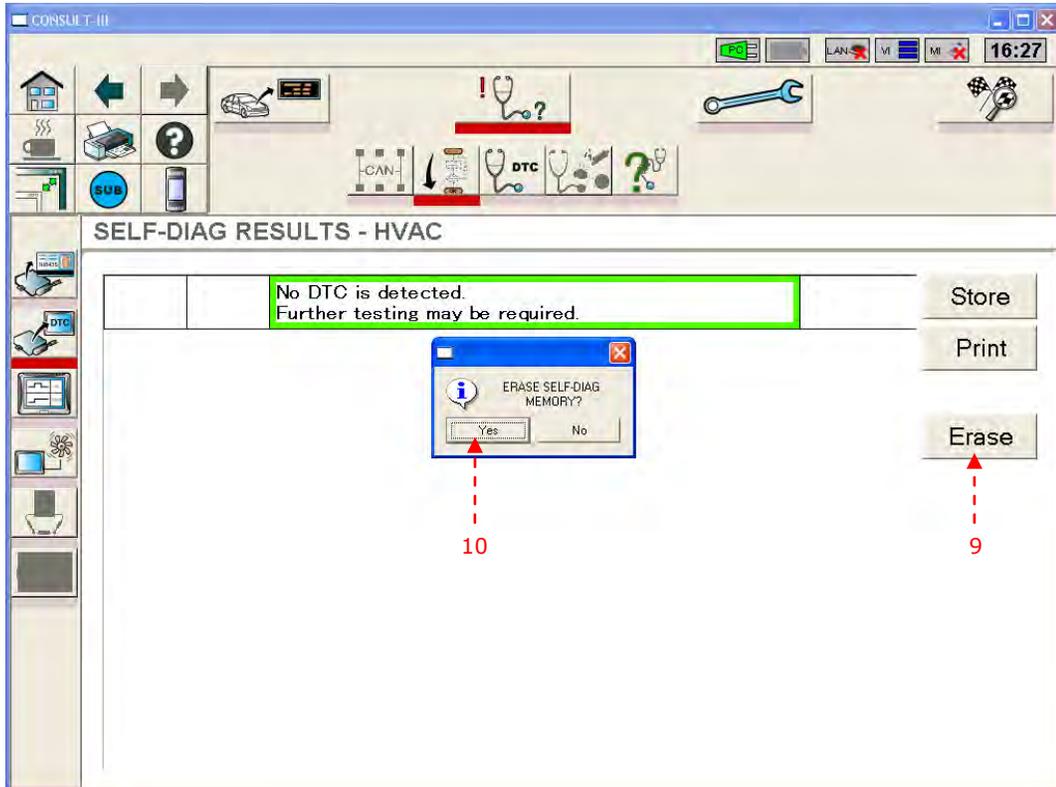


## Step 7: Start Self Diagnostic Result



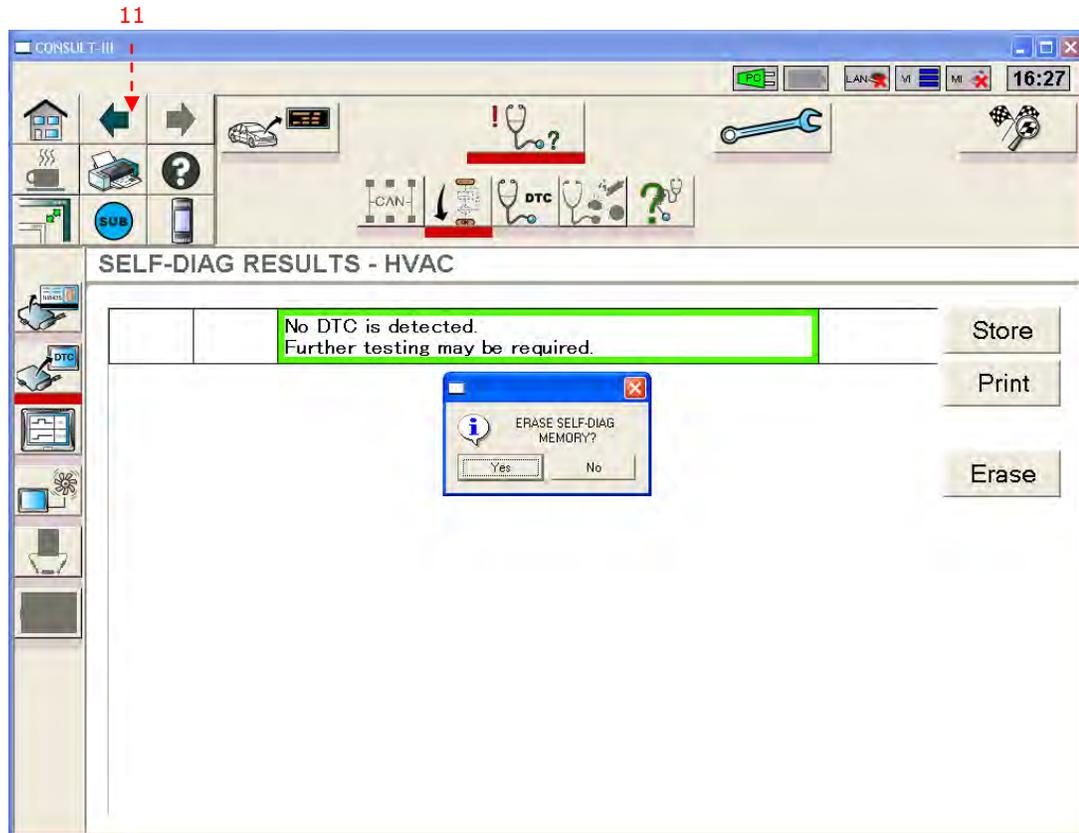
**Note:** Follow Consult instructions and step through the module specific Self Diagnostic Procedure before reaching Self Diagnostic Results screen on next page to erase DTC.

## Step 8: Erase DTC



**Note:** If DTC is current or if there is a permanent fault, must fix issue following service manual instructions before DTC can be erased.

## Step 9: Return to All DTC Reading Screen



**Note:** Return to All DTC Reading Screen, and repeat steps 5 to 9 for each Exception and Error case until all DTCs have been erased.

## Step 10: Confirm and Exit Consult

**12. Confirm that there is no Current DTC**

**13. Confirm that there is no Permanent failure**

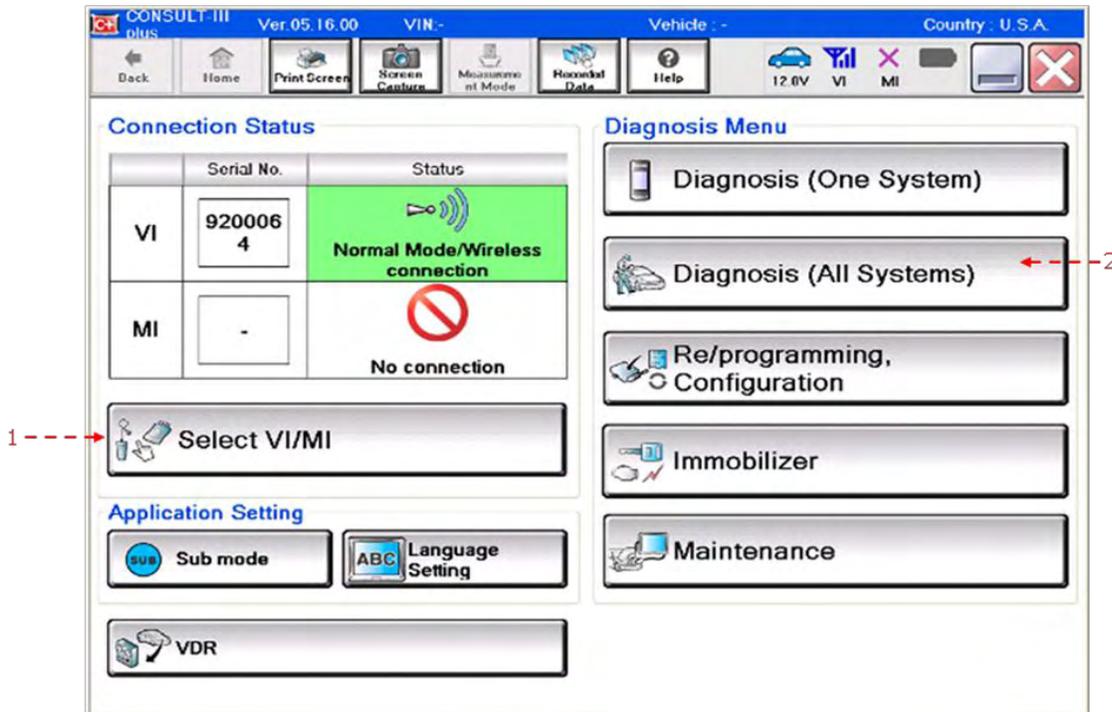
**14. If there is Current DTC or Permanent failure, please fix issue following service manual instructions**

**15. Exit Consult**

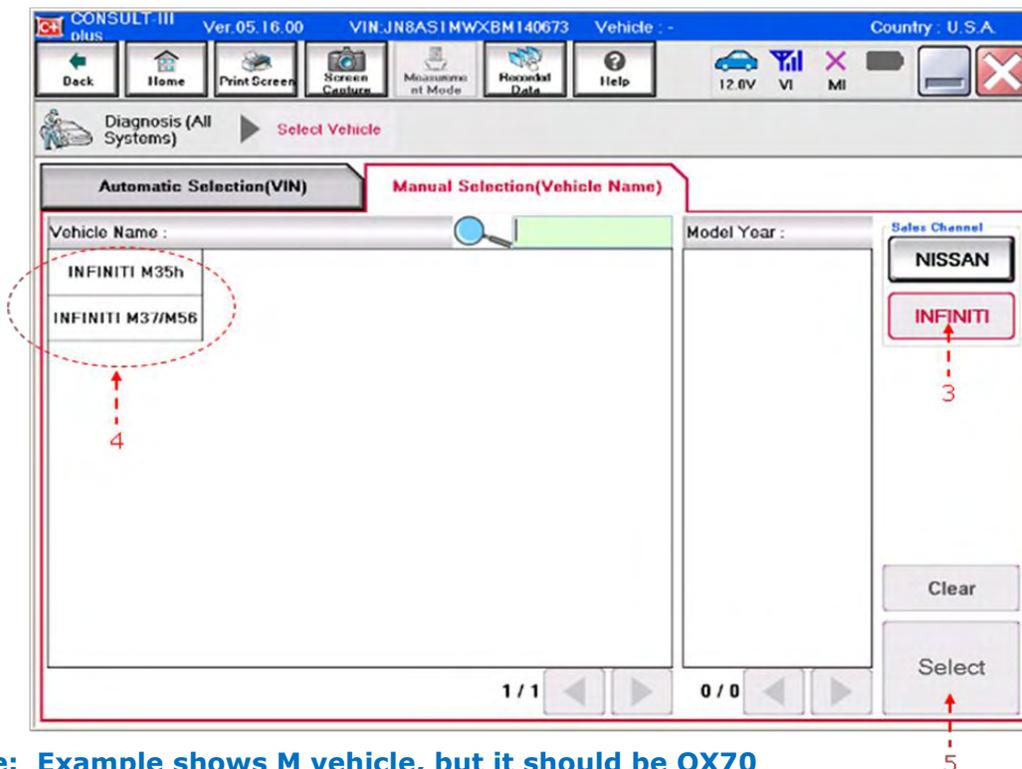
## 17) DTC Erase Procedure with Consult III+ Tool with QX70 Headrest DVD Installation

**Note:** all screen shots shown in this document are for reference only. Actual Consult III+ screen and its result may be different.

### Step 1: Select VI/MI

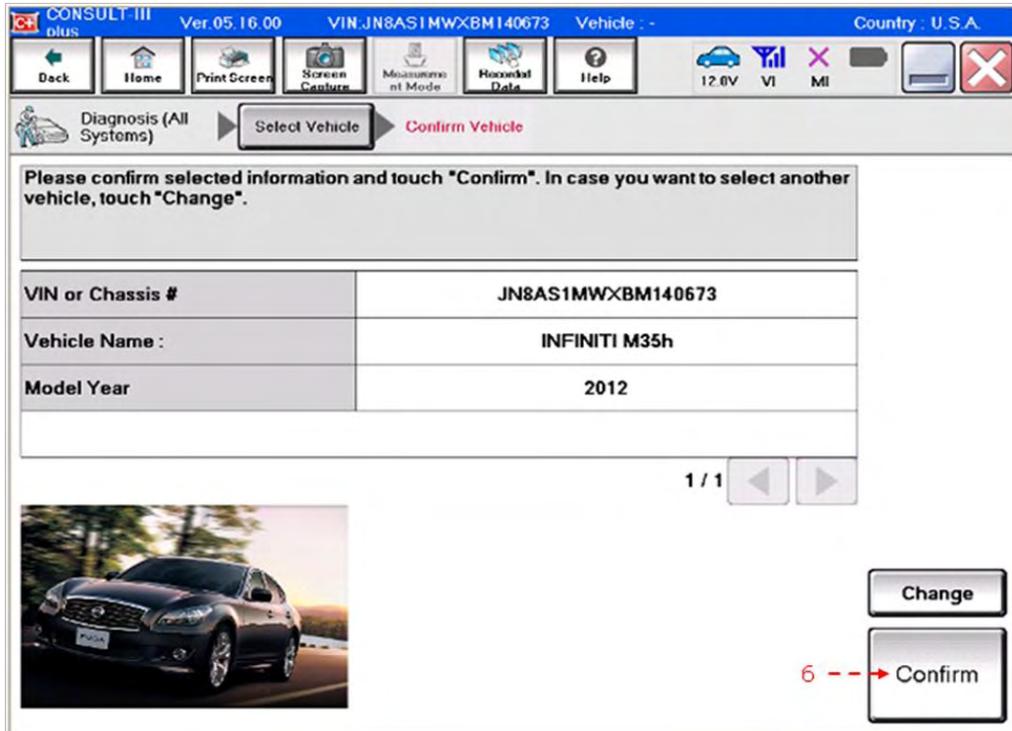


### Step 2: Select Vehicle (QX70)



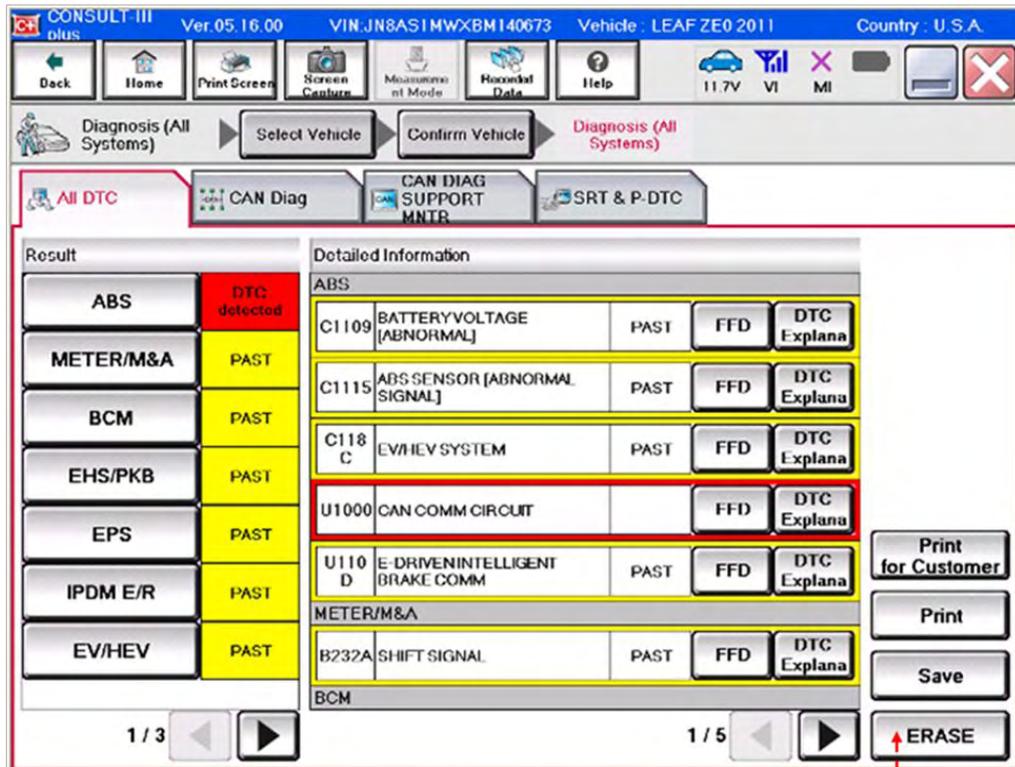
**Note:** Example shows M vehicle, but it should be QX70

### Step 3: Confirm Vehicle Selection (QX70)

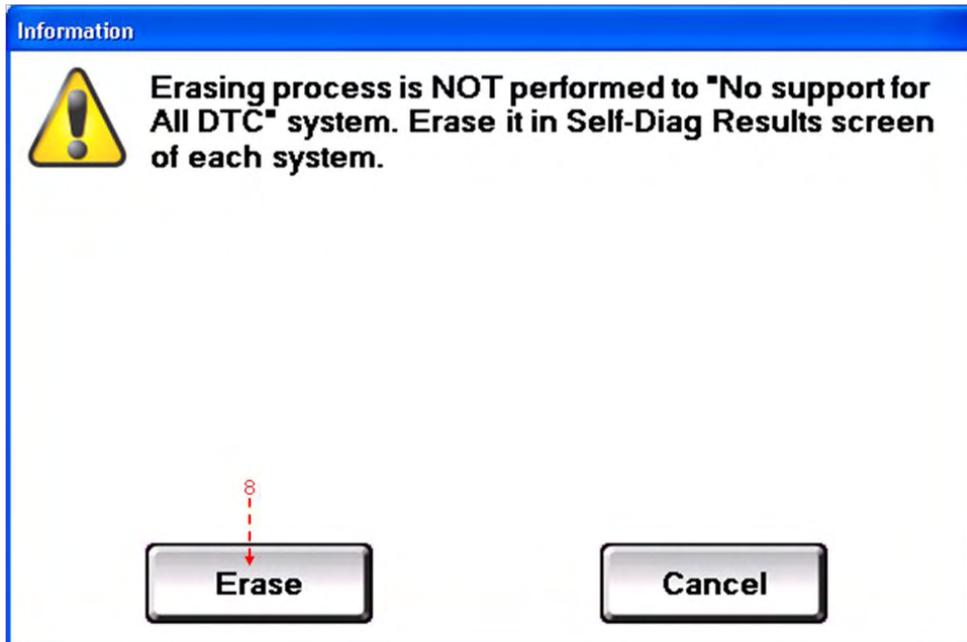


**Note:** Example shows M vehicle, but it should be QX70.

### Step 4: Perform Diagnosis (All Systems)

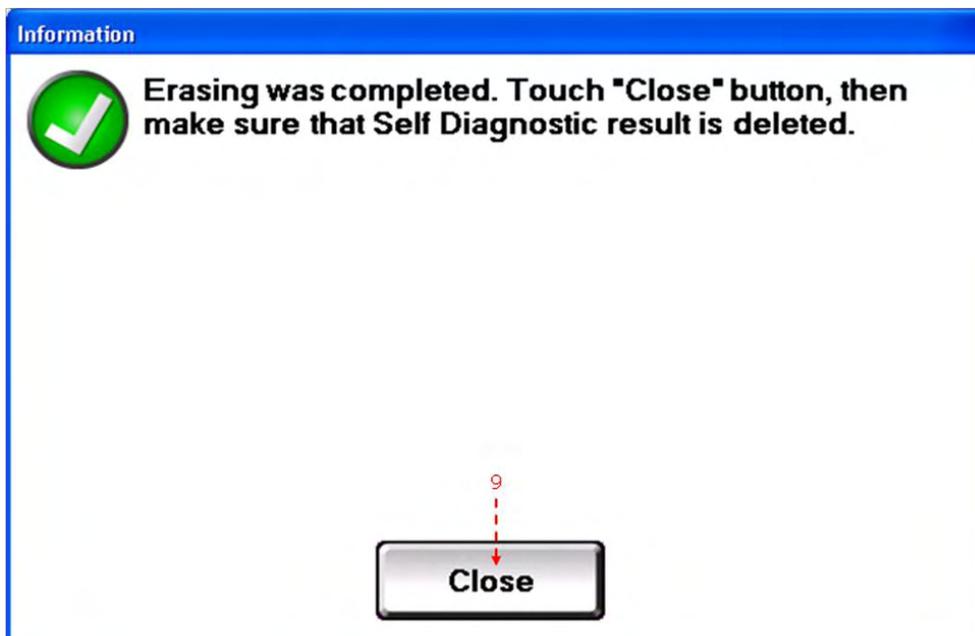


### Step 5: Erase Warning Screen

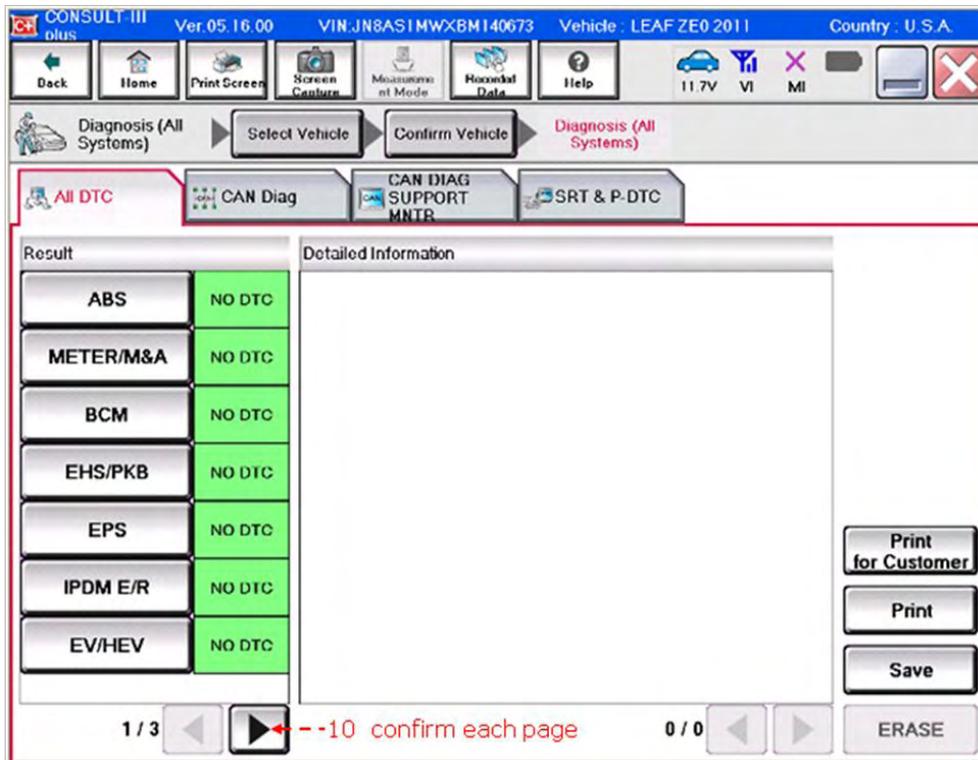


**Note:** Please follow exception case procedure in steps 8 to 11 for any module that do not support all DTC erase and for any module with current or permanent fault.

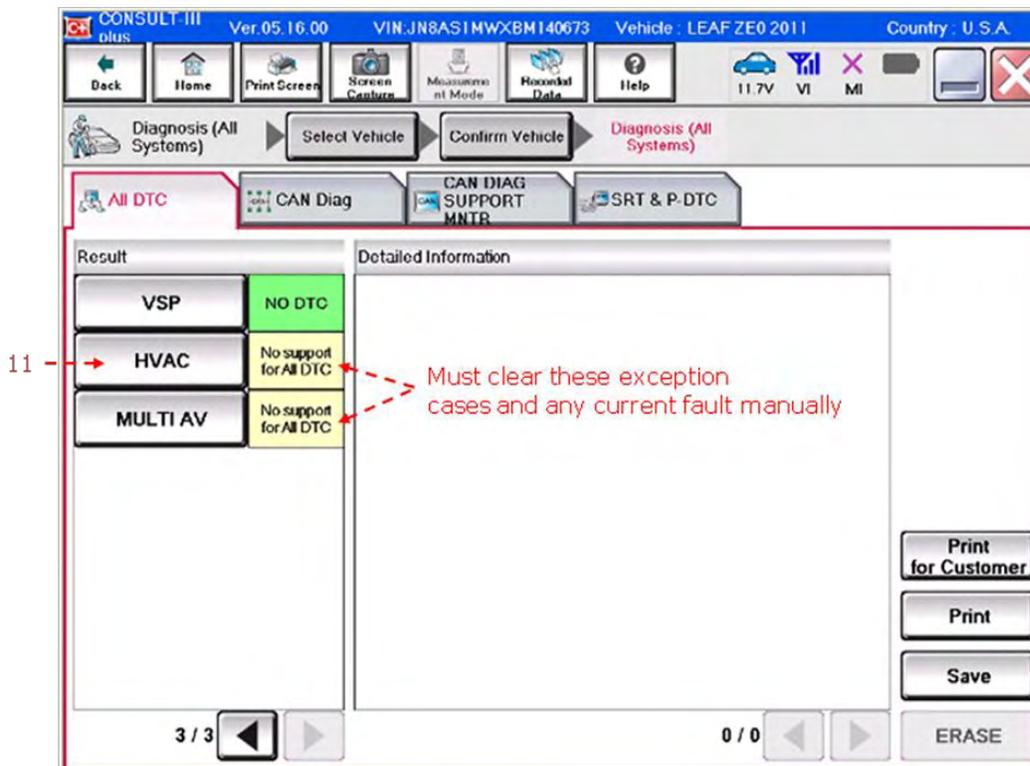
### Step 6: Erase Success Screen



### Step 7: Confirm Erase Success Module by Module



### Step 7: Confirm Erase Success Module by Module (continue)



**Note: Must manually erase each module with 'No support All DTC' erase (yellow high-light above) and for any module with current or permanent fault.**

### Step 8: Erase Module with 'No support All DTC'

The screenshot shows the CONSULT-III software interface. At the top, it displays 'CONSULT-III plus Ver. 05.16.00', VIN 'JN8AS1MWXBM140673', Vehicle 'LEAF ZE0 2011', and Country 'U.S.A.'. Below the header are navigation buttons: Back, Home, Print Screen, Screen Capture, Measurement Mode, Record Data, Help, 11.7V, VI, MI, and a close button. The main menu includes 'Diagnosis (All Systems)', 'Select Vehicle', 'Confirm Vehicle', 'Diagnosis (All Systems)', and 'HVAC'. A secondary menu has 'Self Diagnostic Result', 'Data Monitor', 'Work support', 'Active Test', and 'ECU identification'. The central area displays a table of DTCs:

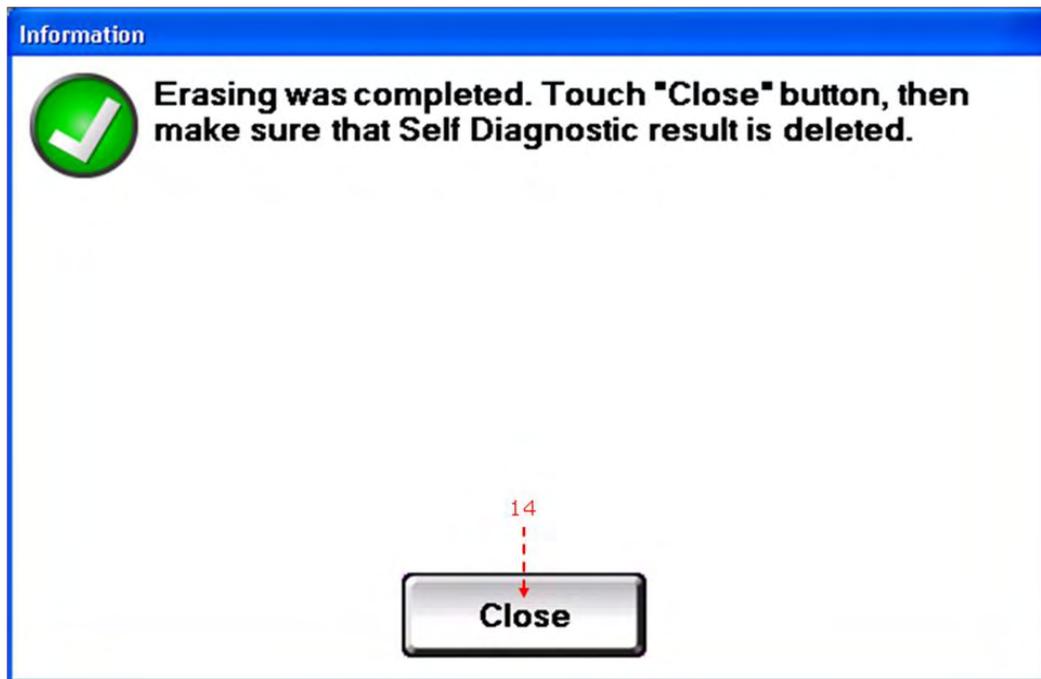
DTC	Description	CRNT	FFD	DTC Explanation
B2631	SUNLOAD SENSOR	CRNT	FFD	DTC Explanation
B2770	PTC HEATER CIRCUIT		FFD	DTC Explanation
B2771	PTC HEATER OVERHEAT PROTECT		FFD	DTC Explanation
B2772	PTC HEATER VOLTAGE	PAST	FFD	DTC Explanation
B2773	PTC HEATER CIRCUIT 1		FFD	DTC Explanation
B2774	PTC HEATER CIRCUIT 2		FFD	DTC Explanation
B2775	PTC HEATER CIRCUIT 3		FFD	DTC Explanation

At the bottom right, there are buttons for 'Print', 'Save', and 'ERASE'. A red arrow points to the 'ERASE' button, with the number '12' next to it. A '1 / 5' indicator and navigation arrows are also present.

### Step 9: Erase

The screenshot shows an 'Information' dialog box with a yellow warning triangle icon. The text reads: 'Erase Self-Diag memory and Freeze Frame Data?'. At the bottom, there are two buttons: 'Erase' and 'Cancel'. A red dashed arrow points to the 'Erase' button, with the number '13' above it.

## Step 10: Erase Success Screen



## Step 11: Erase Module with 'No support for All DTC' (continue)

**15.Repeat steps 9 to 10 for each module with 'No support for All DTC'.**

**16.Confirm that there is no Current DTC**

**17.Confirm that there is no Permanent failure**

**18.If there is Current DTC or Permanent failure, please fix issue following service manual instructions**

**19.Exit Consult**